# The MAPS-MCRC Report

Over the last 12 months, MAPS-MCRC has scaled its operation to serve and make a positive difference in the broader community that we live in.

### WHAT WE PROVIDE

- Established a physical office space at the Redmond Together Center with a full time case manager
- Consolidated client intake using a single assistance request form across most Eastside mosques
- Launched a Housing Program for single women
- MAPS-MCRC Medical clinic got approved as an independent clinic with WA State Health Access Alliance
- Launched Caregiver Training Program Pilot to provide vocational training to suitable refugees to find work as home care givers





#### WHAT MAKES MAPS-MCRC SERVICES UNIQUE?

Comprehensiveness of Services - We provide our clients with interconnected services, including food, free medical care, free legal aid, emergency financial assistance, counseling, furniture/household items, long-term assistance through our adopt-a- family program, etc.

No Limitation by Location - We serve clients across the broader Puget Sound area

Low barrier to access our services - Our intake process is designed to be quick and easy

Quick turn-around - We are able to provide needed assistance within 24-48 hours

Consolidated intake - Single form for Islamic institutions across the Eastside

**Ability to serve in a culturally appropriate manner** - Our volunteers come from over 35 different countries and speak as many languages so we can relate to a client's unique cultural or linguistic situation





MAPS-MCRC spend in 2017 was **over \$250K** and that 100% of funding for MAPS-MCRC comes from the Muslim Community





That MAPS-MCRC is the **first Muslim organization** listed on the King County Emergency 211 hotline

Over **70%** of the people receiving assistance through MAPS-MCRC are non-Muslims

#### **KEY STATISTICS AT A GLANCE**



## **Food Programs**

- 3000+ hot meals served across different permanent and winter shelters in the greater Seattle Area
- Weekend meals provided throughout the school year to 80+ low income students at Sherwood Forest Elementary School in Bellevue
- 500 low-income and refugee families received care boxes with food staples and toys during Ramadan 2017
- Over 100 people from various shelters enjoyed a Thanksgiving meal at MAPS
- 80+ lbs. of fresh produce harvested from MAPS MCRC-maintained organic patches at MAPS and other faith organizations; produce donated to Hopelink



## **Homelessness Prevention**

- Over 100 families assisted with rent and/or utility assistance
- 35 families saved from being evicted from their homes
- Hygiene items and supplies donated throughout the year to local tent city encampments.



## **Refugee Services**

- Over 75 families received household items through our furniture warehouse
- Adopt-a- Family program matched local families with refugee families to accelerate assimilation and provide mentorship expanded its services to 18 refugee families
- 6 families provided some level of job training
- Launched a program to identify skilled individuals who can be trained to become home caregivers



## **Medical & Legal Clinics**

- 300+ patients received free medical care at the MAPS-MCRC medical clinics
- 100+ clients received free legal consultation at the MAPS-MCRC legal clinics



## **Golden Times**

- Expanded the Golden Times program for senior women providing a social connection for 300+ senior women
- 50+ scarves knitted by seniors were donated to the Seattle Children's Hospital



## **Islamic Funeral Services**

- 45 Muslim Janazza Ghus's conducted 12 of them free Islamic funerals conducted for families unable to afford costs of burial and transport
- Volunteers coordinated the washing and shrouding of the deceased according to Islamic rituals.

  We also faciliated and arranged for transport and burial at local Muslim cemeteries.



#### MAPS-MCRC HIGHLIGHTS



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